



CWF RESTORATION

24 Hour Response

Water • Fire • Biohazard • Reconstruction

10646 West Little York Rd,
Suite 320, Houston, TX 77041
Phone: 1-800-818-7035
Fax: 630-749-4296
Tax ID: 45-4710414
Billing@CwfRestores.com

Water Mitigation Full Lifetime Warranty

What this Warranty Covers. This warranty covers defects in the materials and workmanship of CWF-provided cleaning services. This warranty guarantees the CWF-serviced areas in your structure will remain mold and odor-free.

What this Warranty Does Not Cover. Pre-existing conditions; or materials or workmanship that becomes defective as a result of damage from fire, floods, rust, corrosion, windstorm, hail, earthquake, exposure to outside weather, and other similar incidents that occur after CWF work is completed.

How Long is the Warranty. This warranty starts when the Customer signs the Certificate of Satisfaction and lasts for the lifetime of the Customer's structure.

How the Customer Can Get Service. Notify CWF in writing within five (5) calendar days of when you first notice a problem or issue. CWF will schedule a site visit to determine whether the problem or issue you report is covered under this warranty.

What CWAFR Will Do. CWF will clean, and mitigate warranty-covered materials and areas.

How State Law Relates to the Warranty. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Signature of CWAFR Representative

Date

Signature of Customer

Date

Reconstruction Limited Two-Year Warranty

What this Warranty Covers. This warranty covers defects in the materials and workmanship of:

- Structural framing members supplied and installed by CWF; and
- The installation, only, of products or parts, whether supplied by CWF, or not.

What this Warranty Does Not Cover. Appliances, heating units, roofing, plumbing, electrical fixtures, electric- or gas-powered units or assembly not manufactured by CWF, or other consumer products, even if installed by CWF; and materials or workmanship that becomes defective as a result of or includes:

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| <ul style="list-style-type: none"> • Product failures • Normal wear and tear • Color and grain variations • Modifications made by the Customer or third party (not CWF) • Shrinkage or cracks in plaster, stucco, or concrete | <ul style="list-style-type: none"> • Waterproofing of basement walls, floors, or cracks • Abuse or neglect, including improper or insufficient maintenance by the Customer • Decorating services including but not limited to painting and carpet installation • Damage from fire, floods, rust, corrosion, windstorm, hail, earthquake, exposure to outside weather, and other similar incidents that occur after CWF work is completed |
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How Long is the Warranty. This warranty lasts two years from the services completion date indicated on the Certificate of Completion. If the Customer does not pay the total contract amount in the contract documents, including change orders, the warranty is not in effect.

How the Customer Can Get Service. Notify CWF in writing within ten (10) calendar days of when you first notice a problem or issue. A CWF representative will inspect the structure to determine whether the problem or issue you report is covered under this warranty.

Possible Charges to the Customer. If CWF inspects the structure and determines the defects are not covered under this warranty, the Customer agrees to pay CWF an inspection service fee charge. If needed, the Customer agrees to pay for the removal or replacement of any materials or fixtures not supplied by CWF.

What CWAFR Will Do. At CWF's option, CWF will repair or replace any defect covered by this warranty.

How State Law Relates to the Warranty. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Signature of CWAFR Representative

Date

Signature of Customer

Date